

## IMPORTANT SAFETY INFORMATION ABOUT YOUR PHONE

**IMPORTANT!** This phone, like any wireless phone, operates using radio signals and the wireless network, as well as user-programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies). Remember, to make or receive any calls, the phone must be switched on and in an area with adequate cellular signal strength.

Emergency calls may not be possible on all wireless phone networks or when certain network services or phone features are in use. Check with local cellular service providers. Emergency calls may be made even when a SIM card is not installed (subject to network availability) using the 112 dialling code.

### Operating environment

Make sure that no special regulation is in force that imposes restrictions on the use of mobile phones. Restrictions to mobile phones would also apply to this telephone. Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your phone.

### Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 20 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker. The same restriction should apply to the external antenna of this phone. If you have any reason to suspect that interference is taking place, switch off the phone immediately.

### Hearing aids

The phone's radio signals may interfere with some hearing aids. In such cases, move the antenna as far away as practical or consult your hearing aid supplier.

### Other medical devices

Operation of any radio transmitting equipment, including the phone, may interfere with the function of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions. Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

### Radio transmission equipment

While Burnside products are designed to conform to international standards regarding the acceptance of radio frequency interference, certain installation locations may interfere with their proper operation. We recommend that Burnside equipment is not installed in close proximity to any equipment that generates RF signals (for example, radio transmitters), and is located as far as possible away from it or in a separate room.

### Potentially explosive atmospheres

Do not install the phone or site the antenna in any area with a potentially explosive atmosphere and obey all signs and instructions. Areas with a potentially explosive atmosphere are often but not always clearly marked. They include chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders.



## Burnside Easy Answer™ GSM Phone



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**Using the optional magnetic mount aerial**

This aerial is available from Burnside as an alternative to the standard hinged aerial, and can be used to obtain improved network signal strength in areas where coverage may be less than ideal. The aerial has a magnetic mount and a two metre cable, so it can be positioned more flexibly.

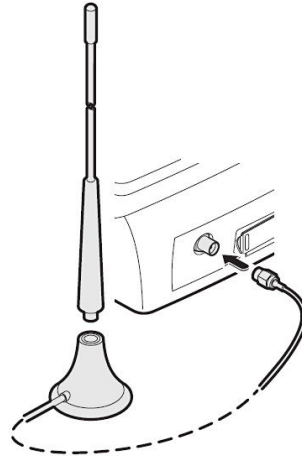
To attach the magnetic mount aerial, first ensure that the phone is switched off. If the supplied standard antenna is installed, disconnect it.

Assemble the aerial by screwing the upper section into the base until it is finger tight. Then position the aerial where required, if possible on a secure metal surface (preferably iron or steel).

*Note: Do not position the aerial close to computer monitors, televisions, credit cards, etc., because the magnetic base can affect these items.*

Feed the aerial cable to the rear of the phone, attach the connector to the aerial socket and twist the collar until it is finger tight.

*Note: Ensure that the aerial cable does not cause a trip hazard.*



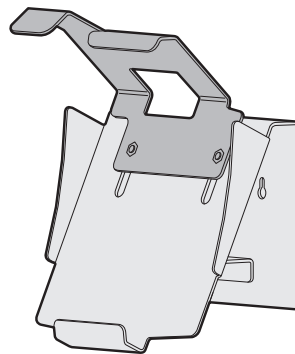
**Using the phone wall mounting bracket**

This wall mounting bracket allows the phone to be attached to a vertical surface in a manner that prevents casual removal. The bracket can be obtained from Burnside Telecom as an optional accessory.

**To mount the wall bracket**

Fix the bracket securely to the mounting surface using the two slotted holes in the rear panel.

Place the phone onto the angled front panel, slide down the retaining clip to secure the phone in place and tighten the two adjustment screws using the supplied Allen key. Then connect the cables to the phone for use in the usual way.

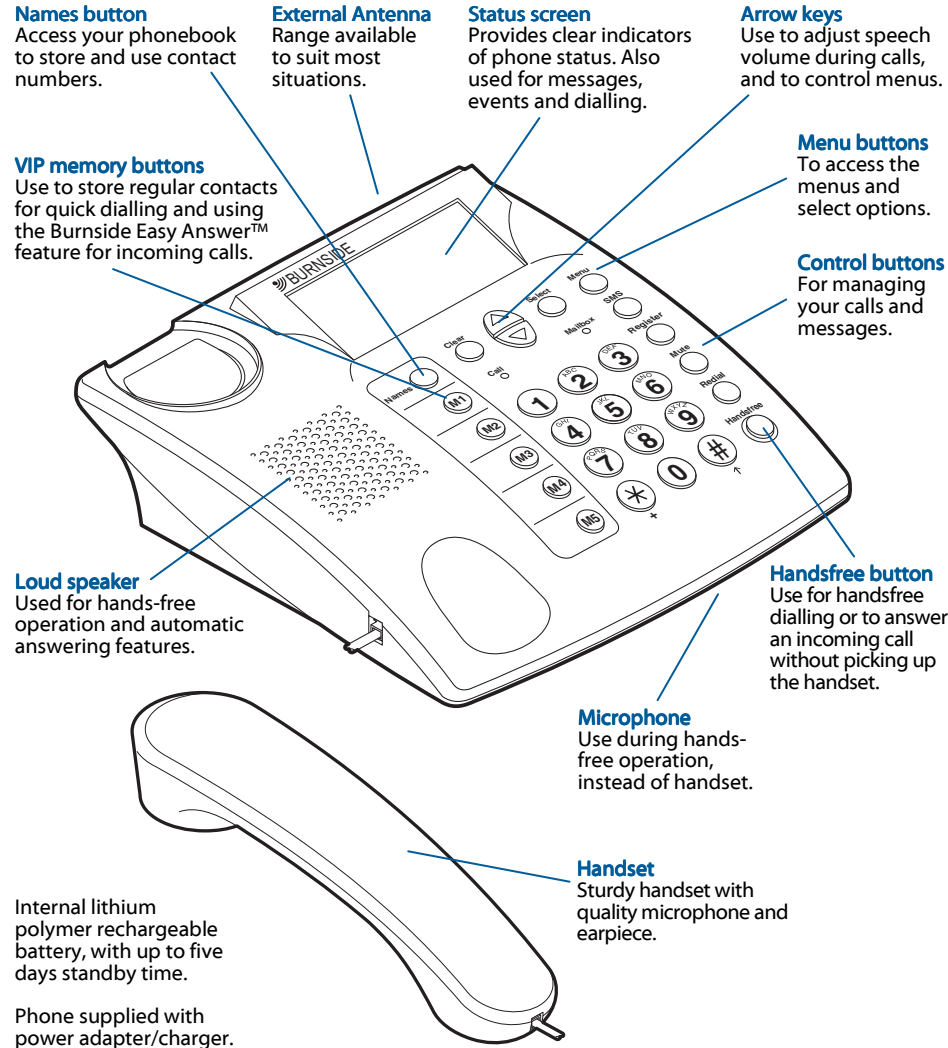


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**Welcome!**

Thank you for choosing this Burnside Easy Answer™ GSM phone. This guide will help you set up and use your phone and its special accessibility features. Before you use your new phone, please review the important safety information given at the back of this guide. Take a short while to familiarise yourself with the buttons and features that your phone provides, and then follow the set-up instructions opposite.



**Restore**

Use this option to reset the phone settings to their factory defaults. The restore operation does not affect the contents of the phonebook, the SMS message boxes or the call register.

**Status**

This screen provides additional status information about your phone. In particular, it shows the currently available network signal strength, as a more precise measurement than the 'strength bars' displayed in the standby screen. This is helpful if you have difficulty obtaining a good signal, and want to try the phone in different locations.

```

- Status -
Signal level: 43% < -87dBm>
Battery voltage: 4.119V
IMEI: 356312009164475
Model:Pxxx Version: x.xxx
    
```

To view this status information, press the **Menu** button from standby, and use the arrow keys to display the **Status** option and then press **Select**. The detailed items are described below.

**Signal level**

Shows the current signal strength expressed in logarithmic form (dBm) and as a percentage roughly equivalent to actual received signal level compared to its possible maximum.

You can use this signal level reading when positioning the phone and antenna for best reception. Display the **Status** screen and move the phone and antenna until you achieve the highest percentage reading (or lowest negative dBm reading) available in the location.

**Battery voltage**

Indicates the voltage charge of the battery. The working range is between 3.6V and 4.2V. At 3.6V, the phone will automatically switch off to protect the battery from discharging completely.

**IMEI**

The International Mobile Equipment Identity is the unique code stored in your phone that differentiates it from every other phone, worldwide.

**Model**

Indicates the model number of the phone.

**Version**

Indicates the current version of the internal phone software.

### Security settings

You can protect your phone from unauthorised use by setting up security options. These options include the facility to use a PIN code that must be entered before the phone can be used. Use this facility with care, and ensure that you do not forget the PIN code that you assign to the phone. Security settings are available in the **Security** option from the main **Settings** menu.



**Change PIN request** To determine whether the SIM card should ask for the PIN code whenever the phone is switched on - the current status of the setting is shown in the lower half of the screen. When selected, you will be requested to enter the existing PIN code before the setting can be changed.

**Change PIN** To change the PIN code that is stored on the SIM card. When selected, you will be asked to enter the existing PIN code and then enter the new code twice to confirm. For security purposes the entered digits are not displayed on the screen - entered numbers are represented by asterisks.

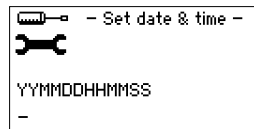
**Restrict to M keys** To restrict phone operation to the five VIP memory buttons and emergency calls only (the 'key' icon is shown when locked and the memory buttons do not display their stored numbers). In addition, if only one single memory button is programmed, you only need to lift the handset or press the **Handsfree** button and the phone will automatically dial that number.

When you select the **Restrict to M keys** option, you will be asked to enter a **Code**. Enter the last four digits of the unique IMEI number that is printed on the base of the phone (it is also displayed in the **Status** screen - see opposite) and press the **Select** button. You will be asked for the code again to unlock the mode when you next press the **Menu** button.

### Date and time settings

From standby, press the **Menu** button, then use the arrow keys to find the **Settings** option and press the **Select** button. Highlight **Date & time** and press **Select**.

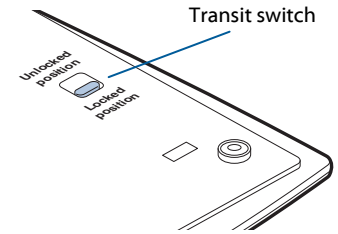
You will be prompted to enter the date and time in a single series of digits beginning with the year and ending with the seconds, using two digits per item and a 24-hour clock. The **Clear** key can be used to delete incorrectly entered digits. Press the **Select** button to save the details when complete.



For example, to set  
18 August 2010 4:35pm  
enter  
**100818163500**

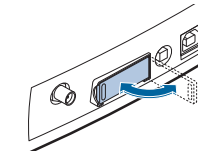
### STEP 1 - Unlock the transit switch

When shipped, your phone is locked, to prevent it from powering on accidentally. You need to unlock the phone before it will operate. On the underside of the phone unit, locate the recessed switch near to where the handset cable attaches. Slide the switch towards the rear of the phone unit. (The phone will not switch on at this stage.)

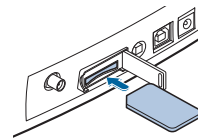


### STEP 2 - Insert your SIM card

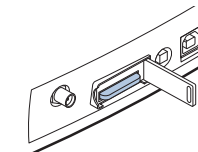
*Note: Ensure the phone is switched off when inserting or removing a SIM card.* Your phone requires an active mobile 2G SIM card for normal use. It will not work with 3G networks. Without a SIM card installed, the phone will only be able to make emergency calls via the 112 code, depending on the availability of a mobile network signal. Handle your SIM card carefully and avoid touching the gold contacts.



On the rear panel of the phone unit, carefully swing open the SIM slot door.



Position your SIM card with its contacts facing downwards and the notched corner facing towards the slot.



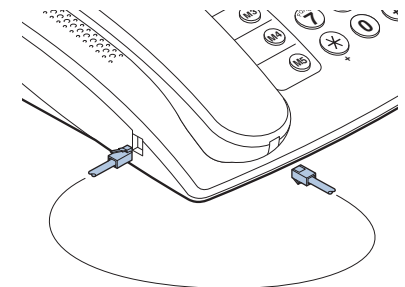
Push the SIM card into the slot until it clicks into place. Close the door.

*Note: To remove the SIM card, press it inwards to release and partially eject it, then carefully pull it out of the slot.*

### STEP 3 - Connect the handset

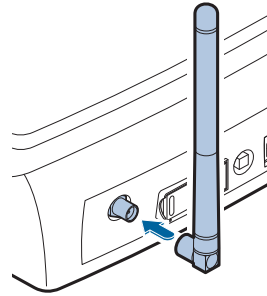
Your phone has been supplied with a handset and connecting cable. These need to be attached to the phone unit before use.

Connect one end of the cable to the socket at the base of the handset and the other end to the socket in the left side of the phone unit. Each connector will click into place once inserted correctly.



**STEP 4 - Attach the antenna**

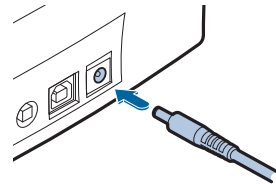
Align the supplied antenna with the circular connector on the far left of the rear panel. Attach the antenna by twisting the connector collar clockwise until it is finger-tight: do not overtighten.



In use, the antenna should always be vertical. The supplied antenna has a hinge so that you can position it correctly.

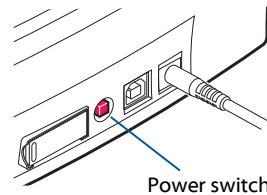
**STEP 5 - Connect the power adapter**

Connect the lead from the supplied power adapter to the socket on the far right of the rear panel. Plug the power adapter main body into a nearby mains outlet.



**STEP 6 - Switch on the phone**

On the rear panel, press and hold the red button until the display responds, then release it. To switch the phone off, press and hold the red button until the display goes blank.

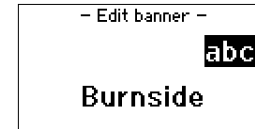


**Congratulations!**

Your new phone is now ready to use. For detailed instructions on configuring and personalising your phone, refer to the Menu Options section, starting at page 11.

**Edit banner**

Within the **General** menu, you can choose **Idle display** as an option for the standby screen, and create a customised banner.

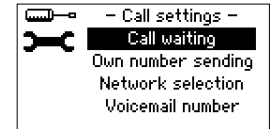


The banner editor allows you to create a custom message up to 19 characters long (depending on character widths). Use the **Clear** button to remove characters as you type. Enter new characters in the same way as for creating text messages. The # key changes between upper and lower case, and the current case is shown in the editor.

Press the **Select** button to save your entry, then ensure that the **Idle display** option is set to **Banner**.

**Call settings**

Various detailed settings are available for managing calls. These are accessed from the main **Settings** menu and the **Call settings** option.



**Call waiting**

To **Activate** or **Cancel** the call waiting function provided by your service provider. When activated, call waiting will audibly notify you (while you are in a call) that another call has been received. This function is dependent upon support from your service provider.

**Own number sending**

To decide how your phone number is declared to people that you call. The options are: **Yes** (declare the number), **No** (withhold the number) or **Set by network** (use your service provider's standard setting).

**Network selection**

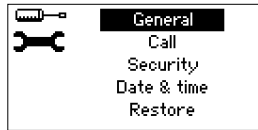
To influence how the phone should seek out and use other host networks when your usual network is not available. By default, the phone uses the **Automatic** setting, which will search for and use a network according to availability and any pre-arranged roaming agreements between service providers. The **Manual** option allows you to scan for all networks available in the vicinity and choose one to use.

**Voicemail number**

To enter or edit the phone number to which calls can be diverted. The appropriate voicemail phone number is usually pre-programmed on your SIM by your service provider and should not be altered unless specifically requested.

### Settings

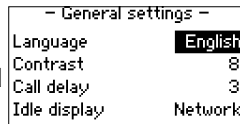
Your phone has many settings for you to customise its operation, to suit your requirements and keep your phone secure from unauthorised use.



The settings menu is accessed by pressing the **Menu** button and using the arrow keys to display the **Settings** option. Press **Select** to view the menu, as shown here. Use the arrow keys to highlight an option, and press **Select**. The options are described in detail below.

### General settings

When you select the **General** option, you will be given two further options - **Change settings** and **Edit banner**. If you choose **Change settings**, you will see the following detailed options.

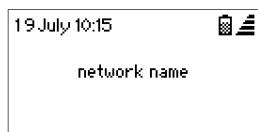


**Language** Determines the language used for all phone menus and prompts.

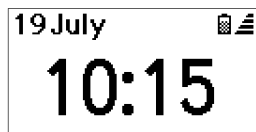
**Contrast** Use this option to adjust the contrast between displayed characters and the screen background. Adjustable between 0 and 15, the screen contrast will immediately respond as you change the value.

**Call delay** When you dial phone numbers after lifting the handset (or pressing the **Handsfree** button), the phone waits for a period of time after the last number entered before it sends the number to the network. This option allows you to set the time delay as desired, between 1 and 9 seconds.

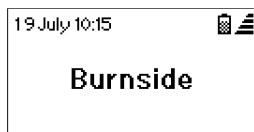
**Idle display** Determines what will be displayed in the main portion of the standby screen. **Network** displays the name of the current service provider; **Big clock** displays a large digit 24-hour clock and also increases the size of the date display characters; **Banner** displays a message which you can edit (see opposite for details). The network name is not displayed in the standby screen when the big clock or banner options are enabled.



Network name display



'Big clock' display



Banner display

### Switching on your phone

Ensure that a valid SIM card is installed and that the power adapter is attached (see opposite). Alternatively, if you wish to use the phone without the adapter, ensure that the internal battery has been charged for at least two hours (or until the display shows **Charged**) beforehand. Whenever power is applied via the adapter, the internal battery will be charged automatically.

On the rear panel, press and hold the red button for about one second, then release it. The screen should illuminate and display an initial message while the phone prepares itself for operation.

If the SIM card is configured to use a PIN (Personal Identification Number) code, you will be asked to enter it. Enter the appropriate four digit code and press the **Select** button.

*Note: take care when entering a PIN code as three successive incorrect tries will cause the SIM card to be blocked, requiring a special unblocking code from your service provider.*

If there is no available network service in the vicinity, the display will show **Searching...** If this condition persists, try a different location for the phone or antenna: refer also to the Status section at page 29.

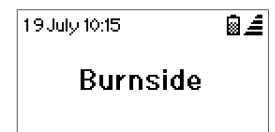
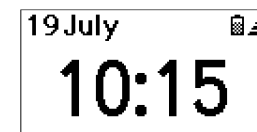
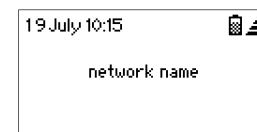
### Switching off

Press and hold the red button until the display goes blank.

*In normal use, your phone should only be switched on and off using the red button. Only use the transit switch once the unit has been turned off. If the transit switch is inadvertently moved to the locked position, the phone will immediately shut off, or enter a charging state if the power adapter is connected.*

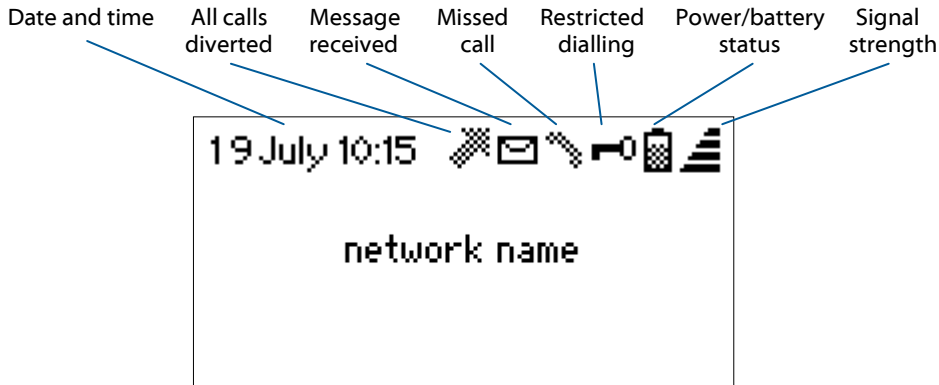
### The standby screen

While the phone is switched on and not being used, it will display a screen similar to one of those shown below. In addition to the time, date, signal strength and other status icons, you can choose to make it show the network name, a big clock or a personalised banner. Use the **Settings** option in the menu to determine which standby screen is displayed (see page 26).



**Screen status indicators**

The basic standby screen provides indications of the signal strength, battery charge status and the time and date. Additional indicators are shown for events such as missed calls, as well as for certain programmed modes, such as restricted dialling and call forwarding.



**Making and receiving calls**

Although your phone uses mobile communication technology, it has been designed to make standard functions work in the same way as a high quality landline phone, but with the added benefit of many mobile phone features.

**Important:** If the status display shows **Searching...** you will not be able to successfully make or receive calls. If this problem persists with your phone, make sure the aerial is vertical, and try re-positioning the phone elsewhere. There are many factors that can affect network availability and for this reason, the phone should not be considered as a fail-safe resource for making emergency calls.

**To make a call by dialling**

Before making a call, ensure that the standby screen is displayed. Whether you are using the handset or the handsfree speaker, you can choose to either:

- dial first, then pick up the handset (or press the **Handsfree** button)
- OR
- pick up the handset (or press the **Handsfree** button) and then dial.

You will hear the called number ringing and when it is answered, you can talk normally. You can adjust the handset earpiece and handsfree speaker volume using the arrow keys. Press the **Mute** button if you wish to mute or un-mute the call at any time.

**To cancel diverts**

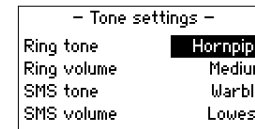
The divert options can be set up and cancelled, either individually or collectively, to cover different situations. From standby, press the **Menu** button and use the arrow keys to display the **Divert** option, then press **Select**. Choose the **Cancel diverts** option to access the sub-menu. You can cancel diverts in two ways.

**Individually** Highlight the divert option that you wish to cancel and press the **Select** button. Next, highlight the **Cancel** option for that divert and press **Select**. The cancel request will be sent to your service provider and a response message will be received and displayed to confirm the diversion or notify an error.

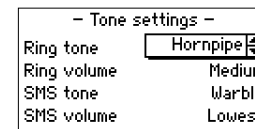
**Collectively** Highlight the **Cancel diverts** option and press **Select**. The request to cancel all diverts will be sent to your service provider and a response will be received and displayed to confirm the diversion or notify an error.

**Ring tones**

You can set different ring tones for your incoming phone calls and SMS text messages. You can also set separate volume levels for each type of ring tone. From standby, press the **Menu** button and use the arrow keys to display the **Tones** option, then press the **Select** button. The current tone settings will be displayed.



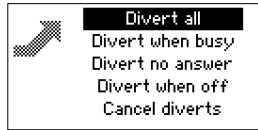
Use the arrow keys to highlight the setting you wish to change and press **Select**. An option menu will open to show the available settings, and a sample of the tone and volume level will be played.



Use the arrow keys to scroll through the available items in the option menu that opens. When the setting is correct, press the **Select** button.

**Call diversion**

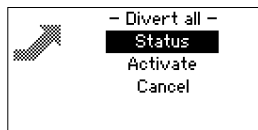
The divert options allow you to divert incoming calls to other numbers when you are not available (either another phone or a voicemail box). You can also set the conditions upon which calls are diverted, and set the same or different numbers for each call divert option. This function is dependent upon support from your service provider.



From standby, press the **Menu** button, then use the arrow keys to display the **Divert** option and press **Select**. The range of diversion options will be displayed.

- Divert all** Diverts all incoming calls to the specified number.
- Divert when busy** Diverts incoming calls only when your phone is already engaged in a call.
- Divert no answer** Diverts incoming calls if you do not answer your phone after a selectable number of seconds.
- Divert when off** Diverts incoming calls if your phone is switched off or cannot be located within the mobile phone network.
- Cancel diverts** Removes all call diversion settings.

When any of the top four options is selected, the sub-menu options will be the same, as below. Choose an option and press **Select**.



- Status** - Sends a query to your network service provider to determine the current divert settings. A response is usually returned and displayed on the screen within a few seconds.
- Activate** - Enables the selected type of diversion.
- Cancel** - Cancels the selected diversion.

To activate a diversion, highlight the **Activate** option and press **Select**. You will be given two options:

- To voicemail** Choose this option to use the voicemail number that is stored on your SIM card.
- To number** Choose this option to divert calls to another phone number. You will be given the options of using a phonebook contact or entering a new number for the divert. After you have entered or selected your divert number, press **Select** to register the changes with your service provider. A message will be displayed to confirm the diversion or notify an error.

**When dialling numbers...**

- Remember that this is a mobile phone and you must enter the full phone number, including area code, even if the contact is in your area.
- To erase the last entered digit, press and release the **Clear** button.
- To erase all entered digits, press and hold the **Clear** button.
- To enter an international number, press the \* button twice (a + symbol will be displayed to represent the international dialling code). Then enter the country code (one or more digits) and the remaining number (with the initial zero of the area code removed). For example:  
France (Paris) 01 9876 5432, enter \*\*33198765432
- If you picked up the handset or pressed the **Handsfree** button before dialling, the phone will connect the call a short time after the last digit is pressed.

**To end any call**

Either replace the handset or, if you are using the speaker phone, press the **Handsfree** button.

**To redial a previously called number**

From the standby screen, press the **Redial** button to display a list of previously dialled numbers. Use the arrow keys to highlight the required number or name, then press the **Select** button. Either pick up the handset or press the **Handsfree** button to place the call.

**To make a call using your phonebook**

From the standby screen, press the **Names** button adjacent to the lower left corner of the screen. You can either press the **Select** button to view the first entry in the phonebook, or press the numeric button that contains the first character of your required contact (press it repeatedly until the appropriate letter is shown underlined on the screen) and press the **Select** button to display the entries that begin with the chosen character.

Use the arrow keys to move up or down the list until the required contact is highlighted, then press the **Select** button. Either pick up the handset or press the **Handsfree** button to place the call.

**To make a call using the calls register**

From the standby screen, press the **Register** button. Use the arrow keys to highlight the required option - **Missed calls**, **Received calls** or **Dialled numbers** - and press the **Select** button to display the chosen list. Use the arrow keys to highlight the required number and press the **Select** button. Either pick up the handset or press the **Handsfree** button to place the call.

**To make a call using a VIP memory button**

Your phone allows you to assign your five most valued contacts to special VIP memory buttons located to the left of the keypad. For details about how to store these contacts, see page 17.

From the standby screen, press the required VIP memory button. Either pick up the handset or press the **Handsfree** button to place the call.

**To receive incoming calls**

When a call is received, your phone will emit the currently selected ringtone. If the caller's number has been declared by the network, it will be shown on the display. If the number is stored in your phonebook, the corresponding name of the contact will also be shown on the display. To answer the call, either pick up the handset or press the **Handsfree** button.

If your phone is set up to use the Burnside Easy Answer™ facility and answer calls from this contact automatically, you will hear the caller's voice after several rings, and you can talk normally. You don't need to come to the phone or touch it, and when the caller hangs up, the phone will return to standby.

**Options available during a call**

To adjust earpiece or speaker volume during a call, use the arrow buttons.

*Note: Take care not to set the volume too high.*

To mute and un-mute a call, press the **Mute** button.

To hold the current call, press the **Menu** button and then press the **Select** button to choose the highlighted **Hold** option. To reconnect with the call, repeat the procedure and choose the **Unhold** option.

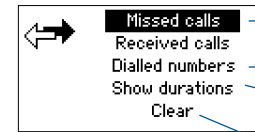
To hold the current call and begin a new call, refer to the notes opposite.

**Missed calls and voicemail**

You can return missed calls via the **Register** button, as described on the previous page. The Burnside Easy Answer™ phone does not have a built-in voicemail feature. However, voicemail is provided as an option by most mobile network providers. Refer to your network provider for details of how to enable and use voicemail for the SIM card in your phone.

**Call register**

The call register holds a record of all recent incoming and outgoing calls. Using the list you can quickly place a call to a recent number or add a new contact to your phonebook. Incoming calls for which the number is unobtainable (for example, withheld or unavailable numbers) will not be listed in the register. To view the call register, either press the **Register** button, or press the **Menu** button and use the arrow keys to find the **Call register** option, then press **Select**.



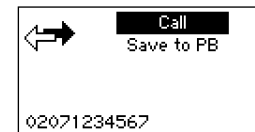
- To view the various call lists maintained in the register (see below).
- To show the duration of the last dialled call and the total of all calls since it was last cleared.
- To clear any selected call list.

**To use a number from the call register**

From standby, press the **Register** button. Use the arrow keys to highlight the required listing option and press **Select**.

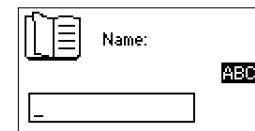
- Missed calls** Lists all incoming calls that were not answered.
- Received calls** Lists all incoming calls that were answered.
- Dialed numbers** Lists all outgoing calls that have been made.

In any of these lists, use the arrow keys to highlight the required phone number and press **Select** to view further options.



- Call** - allows you to dial the number immediately.
- Save to PB** - press **Select** to create a new contact in your phonebook using the listed number, as described below.

To add the number to your phonebook, the display will prompt you to enter a name for the contact.





Use the numeric buttons to enter a name for the contact, in the same way as you would for a text message. When complete, press the **Select** button to save the name in the phonebook.

The display then provides an opportunity to edit the phone number that you copied from the call register. If required, use the **Clear** button and the numeric buttons to change the number, then press **Select** to save the new entry.

*Note: The new contact will be saved to whichever memory space is currently being used by the phonebook, phone memory or SIM card memory.*

**To view new or old received messages**

From standby, press the **SMS** button. Use the ▼ button to highlight the **Inbox** option and press the **Select** button. A list of received messages will be displayed. Unread messages are prefixed with  and previously viewed messages are prefixed with . If the sender is listed in the phonebook, their name will be shown, otherwise a preview of the message will be displayed.

Highlight the required message and press the **Select** button to view it. Then either press the **Clear** button to exit from the message, or press **Select** to view further options, as below.

**To delete, reply to or forward a received message**

View the received message as described above, and press the **Select** button to view the message handling options.



**Delete** - erases the message. Use the **Select** button to confirm deletion.

**Reply** - allows you to send a message back to the sender. You will be offered two options: **New text** or **Edit text**. The former option provides a blank editing screen, and the latter displays the original message for you to edit. When you are finished, press the **Select** button twice to confirm transmission to the original sender's phone number.

**Forward** - allows you to send the message to another recipient. You will be offered two options. **Phonebook** allows you to select an existing contact and use the **Select** button to confirm. **Enter number** allows you to type the phone number of your intended recipient. After entry, press the **Select** button twice to send the message.

**To view and change the SMS service centre number**

Your phone uses your service provider's message service centre to retrieve incoming text messages. Usually, the service centre number is pre-configured on your SIM card and requires no alteration. However, your phone provides access to the number should it need to be altered. *Do not change the service centre number unless specifically requested to do so by your service provider.*

Press the **SMS** button, then highlight the **Settings** option and press **Select**. Press the **Select** button to display the current SMS service centre number. Use the **Clear** button to erase digits as required and then enter the new number. To exit and save the new number, press the **Select** button. To exit without saving any changes, press the **Menu** button.

**Managing more than one call**

Your phone has the ability to handle more than one call at a time. You may wish to speak to one person while another is on hold, combine two or more calls to create a conference, or join two calls while hanging up and leaving the conversation. In each case, the phone will display a summary of the currently active and held calls.

*Note: Support for call waiting and multi-party calling is required from your network service provider.*

**To place a call on hold, make a new call and transfer**

During a call, do any of the following to place the existing call on hold and make a new call:

- Press the **Redial** button to hear a dial tone. Dial a new number in the usual way using the numeric buttons, OR
- Press a **VIP memory** button to place a call to the appropriate stored number, OR
- Press the **Names** button and choose the required phonebook entry.

When the new call answers, the display will show one call on hold and one call active.

- To swap between the two calls, press the **Redial** button.
- To end the active call and return to the held call, press the **Clear** button.
- To join the new call with the held call, hang up. The call will be transferred.
- To create a conference call, see the section overleaf on managing a conference.

**To place a call on hold and make a new call (using the menu)**

During a call, press the **Menu** button. Highlight the **New call** option and press the **Select** button. Make the new call by dialling, or by using the phonebook, calls register or **VIP memory** buttons, as necessary.



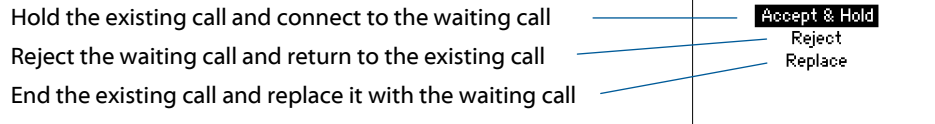
If there's no answer on the new call: Press the **Clear** button to cancel the new call attempt. Press the **Clear** button a second time to return to the held call, OR Press the **Redial** button to dial a new number, or a memory button or the **Names** button to call a **VIP** or phonebook entry respectively.

**To end a call and return to another call**

Press the **Menu** button, highlight the **Remove a call** option and press the **Select** button. The display will show a list of calls: highlight the call that you wish to end and press the **Select** button.

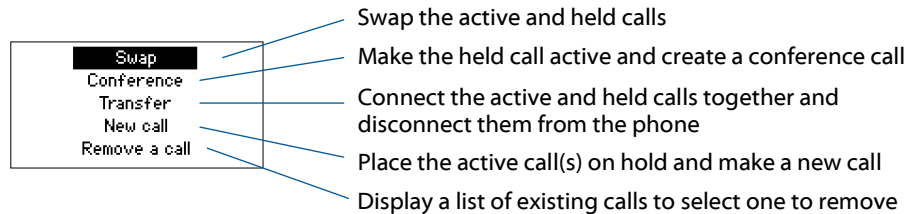
**To respond to a new incoming call during an existing call**

During a call, if a new call is received, a call waiting tone will be heard and the display will show the name or number of the caller (if known). Press the **Menu** button, use the arrow keys to highlight an option and press the **Select** button.

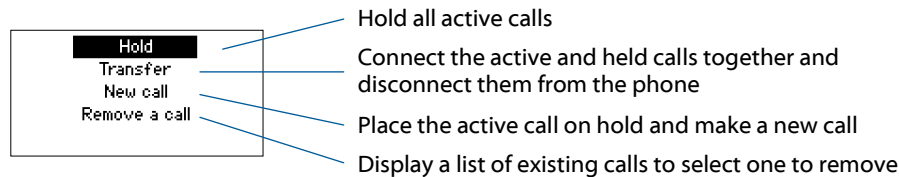


**To switch between calls or create and manage a conference**

If you have an active call and a held call, your phone provides more options. Press the **Menu** button and use the arrow keys to highlight your desired option.



When you have two or more active calls (as a conference), the menu options are slightly different, as shown here.



In both menus, use the arrow keys to highlight your choice, then press the **Select** button.

**When writing or editing text messages...**

- Use the main numeric keys to enter text. Press a key repeatedly to produce the appropriate character (characters appear in the order printed on the key, for example, to use the 'B' character, press the '2' key twice).
- When the required character has been entered, wait for one second before entering another character that is located on the same key. A new character on a different key can be entered immediately.
- To change between upper and lower case characters, press the # key.
- To enter a space character, press the 0 key.
- To begin a new line, press the 0 key twice.
- To erase the last entered character, press and release the **Clear** button.
- To erase the whole message, press the **Select** button, choose the **Clear text** option and press **Select**. Choose the **Write text** option to re-enter the message editor.
- Press the **SMS** button to return to the previous options menu.
- Press the **Menu** button to return to the standby screen.

**To modify or re-send previously sent messages**

From standby, press the **SMS** button. Use the ▼ button to highlight the **Sent items** option and press **Select**. A list of your previously sent messages will be displayed. Highlight the required message and press **Select** to display it, and again to view the available options.



**Delete** erases the whole message.

**Send** allows you to send the message - press **Select** and choose a sending option. **Phonebook** allows you to select an existing contact and use the **Select** button to confirm. **Enter number** allows you to type the phone number of your intended recipient. After entry, press the **Select** button twice to send.

**Edit** allows you to modify the message before sending. After you have edited the message, press the **Select** button and choose the **Send** option.


After a message is sent, the screen will indicate whether the message was sent to the network successfully.

### Text messages


Your phone allows you to take advantage of the text messaging services that are typically available on mobile phones. You can create and receive text messages up to a maximum of 160 characters per message.

*Note: Text messaging requires network support. Ensure that your service provider contract allows the use of SMS (Short Message Service) with your SIM.*

### Using text messaging

You can use the text messaging features at any time when you are not engaged in a call. When new messages are received, a ring tone will sound and the  character will be shown on the display. The Mailbox indicator, located below the **Select** button, will also flash.

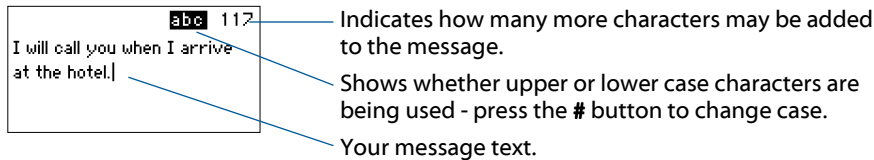
*Note: You can change the melody and the volume of the incoming message ring tone independently of the incoming call ring tone - see page 25.*

To view the messaging menu, either press the **SMS** button, or from standby, press the **Menu** button, then press the  button to display the Messages option and then press **Select**. The display will show the available messaging options.

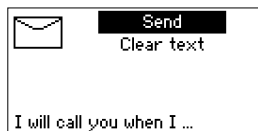


### To write and send a new message

From standby, press the **SMS** button. Press the **Select** button to choose the first option - **Write message**. The text editor will be displayed.



Use the numeric buttons to enter your message, and follow the guidelines shown opposite to control text entry. When your message is complete, press the **Select** button for further options. The **Clear text** option simply deletes the message.



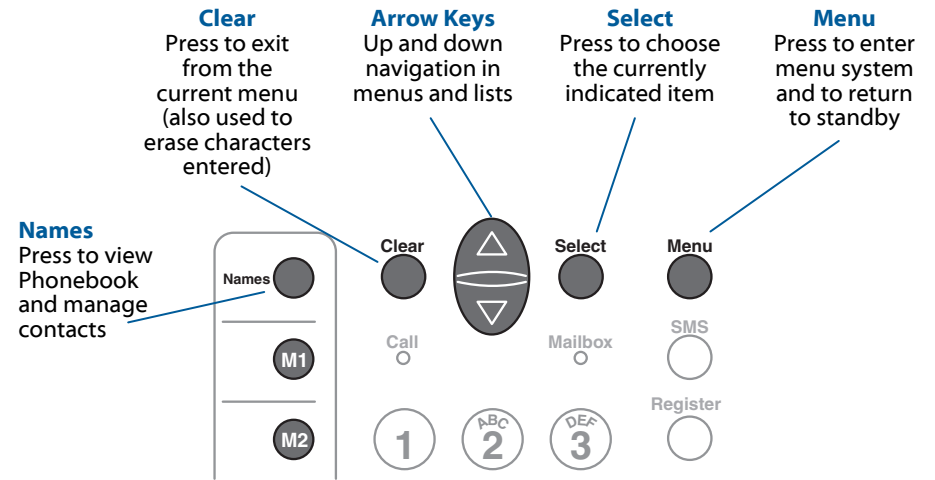
To send the message - press **Select** and choose a sending option. **Phonebook** allows you to select an existing contact and use the **Select** button to confirm. **Enter number** allows you to type the phone number of your intended recipient. After entry, press the **Select** button twice to send.

### Menu options

Your phone includes a menu of options that allow you to access features such as your phonebook and text messaging, as well as the ability to change settings and customise the phone's operation to suit your requirements.

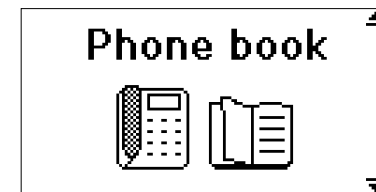
### Using the menu controls

In order to program your phone and enable its special features, you need to become familiar with the basic menu controls. The menus work in much the same way as in a mobile phone, using the buttons illustrated below.



### Accessing Menu options

Press the **Menu** button to open the menu system. The first section is the Phonebook, as shown below. Use the arrow keys to move through the menu sections, and press the **Select** button to open the menu for a chosen section.



**Menu layout**

The menus are presented in a similar format to a typical mobile phone, and have been made as intuitive as possible. The full list of options is provided here for reference.

<b>Phonebook</b>	<ul style="list-style-type: none"> <li>Search</li> <li>Add name</li> <li>Status</li> <li>Memory in use</li> <li>Utilities</li> </ul>
<b>Messages</b>	<ul style="list-style-type: none"> <li>Write message</li> <li>Inbox</li> <li>Sent items</li> <li>Settings</li> </ul>
<b>Call register</b>	<ul style="list-style-type: none"> <li>Missed calls</li> <li>Received calls</li> <li>Dialled numbers</li> <li>Show durations</li> <li>Clear</li> </ul>
<b>Divert</b>	<ul style="list-style-type: none"> <li>Divert all</li> <li>Divert when busy</li> <li>Divert no answer</li> <li>Divert when off</li> <li>Cancel diverts</li> </ul>
<b>Tones</b>	
<b>Settings</b>	<ul style="list-style-type: none"> <li>General</li> <li>Call</li> <li>Security</li> <li>Date &amp; time</li> <li>Restore</li> </ul>
<b>Status</b>	

**To restrict outgoing calls**

You can restrict use of your phone so that it will only make outgoing calls using the five VIP memory buttons. When the phone is in this mode, it will prevent access to all menu features and disable the on/off power button. Calls to the emergency services are unaffected.

- From standby, press the **Menu** button.
- Use the arrow keys to find the **Settings** option and then press **Select**.
- Use the arrow keys to highlight the **Security** option and then press **Select**.
- Use the arrow keys to highlight the **Restrict to M keys** option and press **Select**.
- Now you will be asked to **Enter code**. Type the last four digits of the unique IMEI number that is printed on the base of the phone (it is also available in the **Status** screen) and press the **Select** button. If the code is correct, the 'key' icon will be shown in the standby screen.

To set the phone back to unrestricted use, press the **Menu** button, enter the same four digit code that was used to lock the phone and then press **Select**.

**To delete a VIP memory button**

From standby, press the VIP memory button that you wish to delete. Highlight the **Delete** option and press the **Select** button. Press the **Select** button once more to confirm the deletion, or the **Clear** button if you wish to abandon the deletion.

### To enable the Burnside Easy Answer™ feature

Any of the five VIP memory buttons can be programmed to use the Burnside Easy Answer™ automatic answering feature. This feature is designed for people who may be incapacitated or otherwise unable to reach the phone. Once enabled, an incoming call from the contact's phone number will be accepted automatically by the phone after a set number of rings, without anyone having to come to or touch the phone. The handsfree speaker and microphone are then activated to allow the conversation to take place.

From standby, press the required VIP memory button. Highlight the **Options** item and press the **Select** button. Highlight the **Auto handsfree** option and press **Select**. Use the arrow keys to change the setting to **On** and press **Select**.

Optionally, highlight the **Rings to auto handsfree** option and press the **Select** button. Use the arrow keys to choose the number of rings (from 2 to 9) you desire before the phone will auto-answer, then press the **Select** button.

*Note: When using this mode, ensure that the phone and network from which you are calling supports caller identity and also check that the number stored in the VIP memory button matches that of the calling phone.*

### To make a speed dial call

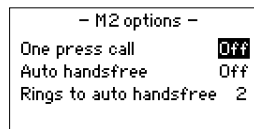
You can use the VIP memory buttons in several ways to make a call:

- Press a memory button and then press **Select** to place the call and activate the handsfree speaker and microphone.
- Press a memory button and pick up the handset.
- Pick up the handset (or press the **Handsfree** button) and then press a memory button.
- Enable One-press Calling (see below) for that button. Then you need only to press the memory button to begin a handsfree call automatically.

### To enable One-press Calling

You can enable a special 'One-press Call' option for each of the five VIP memory buttons. Once this feature is enabled, you only need to press the memory button to place a call. *(The call will be placed after two seconds, providing no other button is pressed in the meantime.)*

From standby, press the required VIP memory button. Highlight the **Options** item and press the **Select** button. Highlight the **One press call** option and press the **Select** button. Use the arrow keys to change the setting to **On** and press the **Select** button.



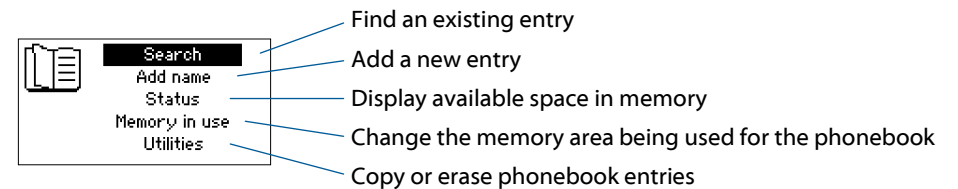
### Phonebook

The phonebook allows you to store and use many contact numbers and their corresponding names. You can choose to store contacts in the built-in memory of the phone (up to a maximum of 250 contacts) or in the memory available on your SIM card (cards vary in capacity). The advantage of using the SIM card is that your contacts can easily be moved between different phones. The phonebook allows you to switch easily between the two storage areas and to copy contacts between them.

To use your phonebook to make calls, follow the instructions given on page 7 of this guide.

### Managing your phonebook

To view options for the phonebook, from standby, press the **Menu** button. The Phonebook option is the first one displayed, so just press the **Select** button to access it. The display will show the available Phonebook options. Use the arrow keys to move the highlight bar up or down the list, and then press the **Select** button when the required option is highlighted.



### To add a contact

Phonebook entries can either be stored in the built-in phone memory or in the SIM card memory. It is possible to switch between the two areas and also to copy entries between them. If necessary, check which memory area is currently in use and how many free locations remain before entering a new contact entry.

From standby, press the **Menu** button and then press the **Select** button. Use the arrow keys to highlight the **Add name** option and press **Select**. The display will first prompt you to enter a name for the new contact. Follow the guidelines for entering or editing contacts overleaf.

When the contact name is complete, press the **Select** button. The display will now prompt you to enter a phone number for the new contact. Enter the phone number for your contact and then press **Select**. If successful, the display will show **Saved** as the new contact is added to the Phonebook list.

**When entering contact names and numbers in the Phonebook...**

- Use the main numeric keys to enter text. Press a key repeatedly to produce the appropriate character (characters appear in the order printed on the key, for example, to use the 'B' character, press the '2' key twice).
- When the required character has been entered, wait for one second before entering another character that is located on the same key. A new character on a different key can be entered immediately.
- To change between upper and lower case characters, press the # key.
- To enter a space character, press the 0 key.
- Remember that this is a mobile phone and you must enter the full phone number, including area code, even if the contact is in your area.
- To enter an international number, press the \* button twice in quick succession (a + symbol will be displayed to represent the international dialling code). Then enter the country code (one or more digits) and the remaining number (with the initial zero of the area code removed). For example:  
France (Paris) 01 9876 5432, enter \*\*33198765432
- To erase the last entered digit, press and release the **Clear** button.
- To erase all entered digits, press and hold the **Clear** button.

**To view, edit or erase an entry**

From standby, press the **Menu** button and then press the **Select** button to access the Phonebook. Highlight the **Search** option and press **Select**. Press the numeric key that contains the first character of your required contact (press the key repeatedly until the appropriate letter is shown on the screen). Then press the **Select** button to display the phonebook entries that begin with that character.

Now you can use the arrow keys to highlight the required entry - press the **Select** button to view it. Three options are available for the entry.

To call the chosen contact in handsfree mode.

To change the details stored for the contact. Edit the details in the same way as they are created, and press **Select** to save the new details.

To remove the entry. You will be prompted to **Confirm erase**. Press the **Select** button to confirm or the **Clear** button to abandon the removal.

**Accessibility features**

Your Burnside Easy Answer™ phone provides several special features to make it more convenient to use, for users of the phone and also those who call. These accessibility features can be configured and used via the five VIP memory buttons, which allow quick access to your most regular contacts.

**Speed dialling** - store a contact name and number in each of the five VIP memory buttons for quick and easy access and dialling.

**One press calling** - enable one press calling for any of the five buttons, where there is no need to pick up the handset or press the **Handsfree** button.

**Easy Answer** - enable the Burnside Easy Answer™ Automatic Handsfree feature for incoming calls from phone numbers registered in any of the five VIP memories - there is no need to press any buttons to receive a call.

**Restricted dialling** - restrict outgoing calls to only the numbers stored in the VIP memories. This feature can be used to prevent unauthorised dialling.



**To program the VIP memory buttons**

From standby, press the VIP memory button that you wish to program. The options available will depend on whether a number is already associated with that button (as illustrated here).

If the selected memory button has not been programmed, you'll see three options:

- Phonebook** to copy an existing contact from your phonebook
- Create** to enter a name and a number as a new contact
- Options** to change settings for this memory button

If the selected button has already been programmed, you'll see four options:

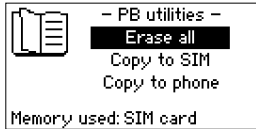
- Call** to make a call to this contact
- Edit** to modify the details stored for this memory button
- Options** to change settings for this memory button
- Delete** to clear the details stored for this memory button

When using the **Create** and **Edit** options, follow the same guidelines as used in working with the Phonebook - see page 14.

*Tip: The VIP memory button panel has a piece of card beneath the plastic overlay, where you can write the name of the contact for each button.*

**To copy or erase all Phonebook contacts**

The **Utilities** option allows you to copy all your contacts between the phone and SIM card memory spaces or alternatively, to erase all the contacts in a chosen memory space. From standby, press the **Menu** button and then press the **Select** button.



Use the arrow keys to highlight the **Utilities** option and press **Select**. In the sub-menu, use the arrow keys to highlight the required option and press **Select**.

**Erase all:** the display will ask you to confirm the erase action on the memory space shown at the bottom of the screen. Use the arrow keys to highlight the **Yes** option and press the **Select** button, or **No** (or press the **Clear** button) to abandon the action.



**IMPORTANT:** The erase action is irreversible, so be sure to double check that the name of the memory space you wish to erase (Phone or SIM card) is displayed at the bottom of the screen.

**Copy to SIM:** copies all phonebook entries currently stored in the phone memory to the SIM card.

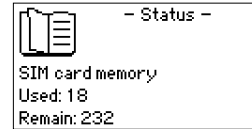
**Copy to phone:** copies all phonebook entries currently stored in the SIM card to the phone memory.

*Note: A copied entry with the same details as an existing entry in the destination memory space will occupy a neighbouring location and will not overwrite the original details. The phone will check that there is sufficient space for the entries to be copied in the destination memory before starting.*

*Note: Most SIM cards cannot store contact names as long as those that can be stored within phone memory. When copying long contact names, any characters that exceed the SIM card memory limit will be discarded, leaving the name truncated.*

**To check Phonebook memory status**

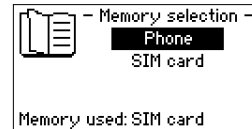
You can check the amounts of memory used and available in the currently active storage space. From standby, press the **Menu** button and then press the **Select** button.



Use the arrow keys to highlight the **Status** option and press **Select**. After viewing the status, press **Select** again to return to the previous menu.

**To change the Phonebook memory space**

Phonebook entries can be stored in either the built-in phone memory or the SIM card memory. This option allows you to change the currently active memory space. From standby, press the **Menu** button and then press the **Select** button. Use the arrow keys to highlight the **Memory in use** option and press **Select**.



Use the arrow keys to highlight your choice of memory space and press the **Select** button. The display will confirm whether the change was successful.

*Tip: If you use the SIM card memory space, you will be able to take your contacts with you if you transfer the SIM card to another phone.*