

IMPORTANT SAFETY INFORMATION ABOUT YOUR PHONE

IMPORTANT! This phone, like any wireless phone, operates using radio signals and the wireless network, as well as user-programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies). Remember, to make or receive any calls, the phone must be switched on and in an area with adequate cellular signal strength.

Emergency calls may not be possible on all wireless phone networks or when certain network services or phone features are in use. Check with local cellular service providers. Emergency calls may be made even when a SIM card is not installed (subject to network availability) using the 112 dialling code.

Operating environment

Make sure that no special regulation is in force that imposes restrictions on the use of mobile phones. Restrictions to mobile phones would also apply to this telephone. Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your phone.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 20 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker. The same restriction should apply to the external antenna of this phone. If you have any reason to suspect that interference is taking place, switch off the phone immediately.

Hearing aids

The phone's radio signals may interfere with some hearing aids. In such cases move the antenna as far away as practical or consult your hearing aid supplier.

Other medical devices

Operation of any radio transmitting equipment, including the phone, may interfere with the function of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions. Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Radio transmission equipment

While Burnside products are designed to conform to international standards regarding the acceptance of radio frequency interference, certain installation locations may interfere with their proper operation. We recommend that Burnside equipment is not installed in close proximity to any equipment that generates RF signals (for example, radio transmitters), and is located as far as possible away from it or in a separate room.

Potentially explosive atmospheres

Do not install the phone or site the antenna in any area with a potentially explosive atmosphere and obey all signs and instructions. Areas with a potentially explosive atmosphere are often but not always clearly marked. They include chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders.



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Burnside Easy Answer™
GSM Phone

Welcome!

Thank you for choosing this Burnside Easy Answer™ GSM phone. This guide will help you set up and begin using your phone and its special accessibility features. Before you use your new phone, please review the important safety information provided on the back page of this guide. Then take a short while to familiarise yourself with the buttons and features that your phone provides.

VIP memory buttons

Use to store regular contacts for quick dialling and optional automatic answering of incoming calls.

Arrow keys

Use to adjust speech volume during calls, and to control menus

Select

Use to choose menu options.

Menu

Press to display the setup menu.

Handsfree button

Press to begin handsfree dialling or to answer an incoming call without picking up the handset.

Loud speaker

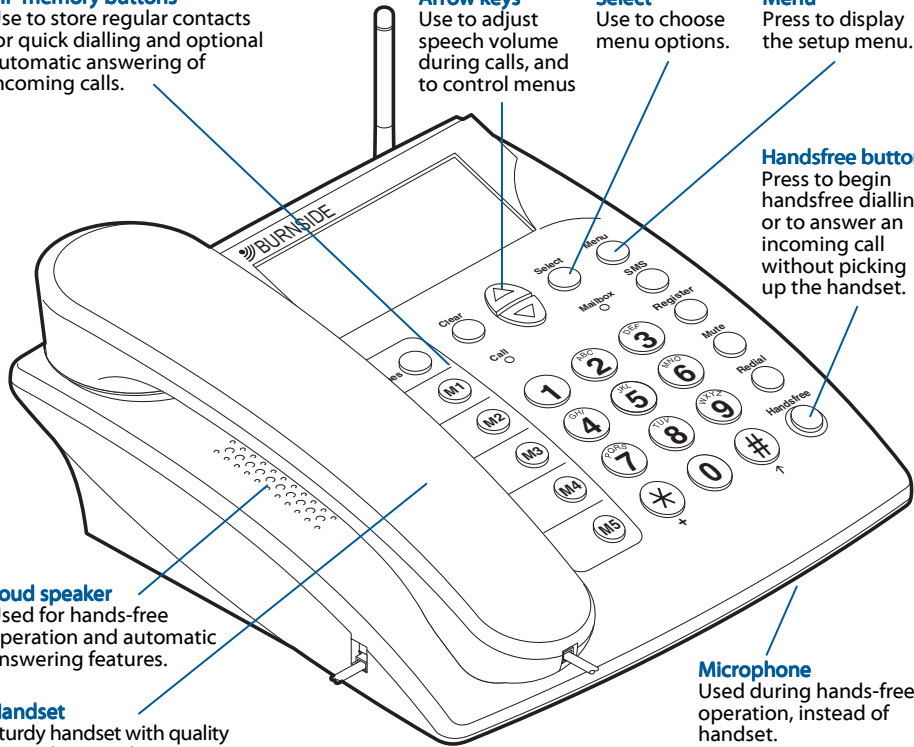
Used for hands-free operation and automatic answering features.

Handset

Sturdy handset with quality microphone and earpiece.

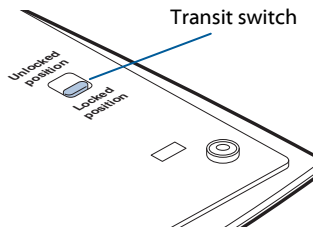
Microphone

Used during hands-free operation, instead of handset.



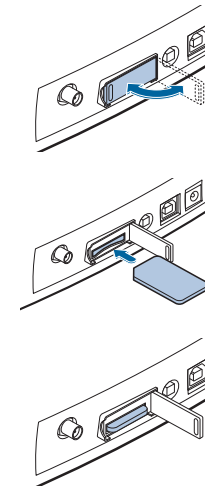
STEP 1 - Unlock the transit switch

When shipped, your phone is locked, to prevent it from powering on accidentally. You need to unlock the phone before it will operate. On the underside of the phone unit, locate the recessed switch near to where the handset cable attaches. Slide the switch towards the rear of the phone unit. (The phone will not switch on at this stage.)



STEP 2 - Insert your SIM card

Note: Ensure the phone is switched off when inserting or removing a SIM card. Your phone requires an active mobile 2G SIM card for normal use. It will not work with 3G networks. Without a SIM card installed, the phone will only be able to make emergency calls via the 112 code, depending on the availability of a mobile network signal.



On the rear panel of the phone unit, carefully swing open the SIM slot door.

Position your SIM card with its contacts facing downwards and the notched corner facing towards the slot.

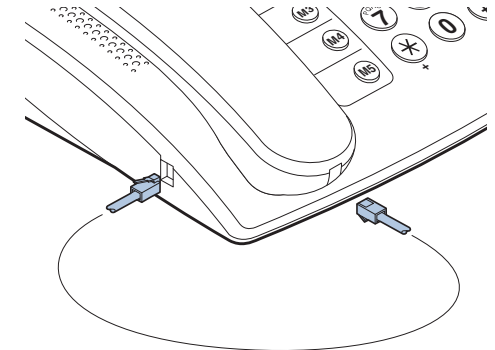
Push the SIM card into the slot until it clicks into place. Close the door.

Note: To remove the SIM card, press it inwards to release and partially eject it, then carefully pull it out of the slot.

STEP 3 - Connect the handset

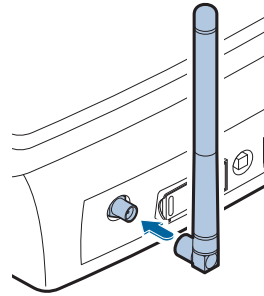
Your phone has been supplied with a handset and connecting cable. These need to be attached to the phone unit before use.

Connect one end of the cable to the socket at the base of the handset and the other end to the socket in the left side of the phone unit. Each connector will click into place once inserted correctly.



STEP 4 - Attach the aerial

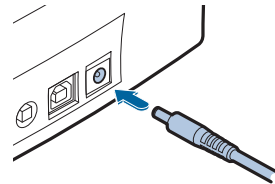
Align the supplied aerial with the circular connector on the far left of the rear panel. Attach the aerial by twisting the connector collar clockwise until it is finger-tight: do not overtighten.



In use, the aerial should always be vertical. The supplied aerial has a hinge so that you can position it correctly.

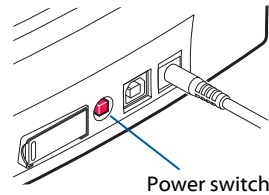
STEP 5 - Connect the power adapter

Connect the lead from the supplied power adapter to the socket on the far right of the rear panel. Plug the power adapter main body into a nearby mains outlet.



STEP 6 - Switch on the phone

On the rear panel, press and hold the red button until the display responds, then release it. To switch the phone off, press and hold the red button until the display goes blank. Make sure the battery is fully charged before using the phone for any length of time without mains power.



In normal use, your phone should only be switched on and off using the red button. Only use the transit switch once the unit has been turned off. If the transit switch is inadvertently moved to the locked position, the phone will immediately shut off, or enter a charging state if the power adapter is connected.

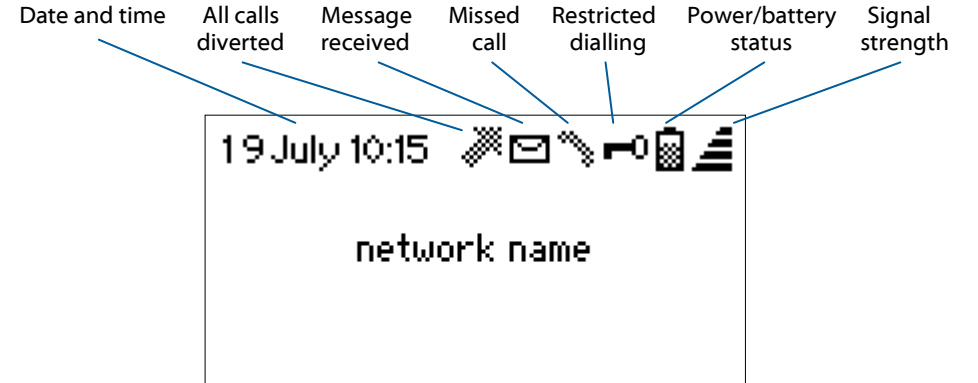
The standby screen

When the phone is idle, it will display a screen similar to one of those shown below. In addition to the time, date, signal strength and other status icons, you can choose to make it show the network name, a big clock or a banner. Use the **Settings** option in the menu to determine which standby screen is displayed.



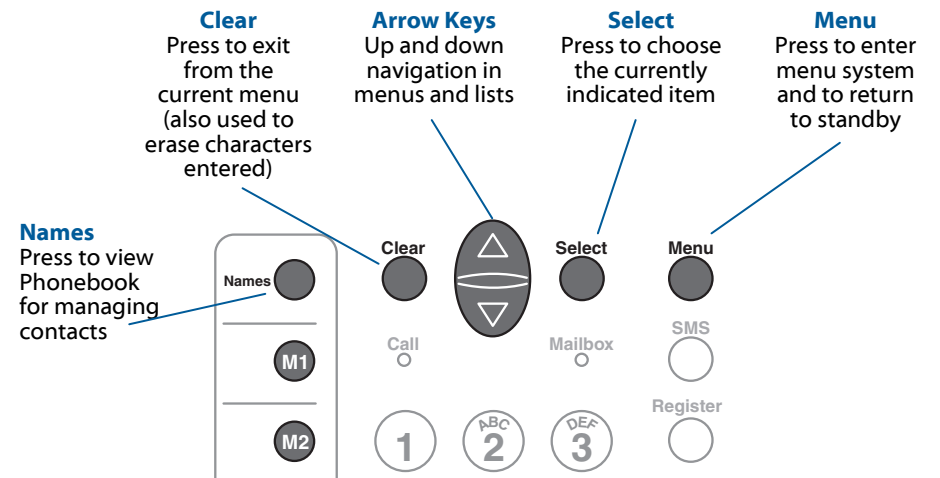
Screen status indicators

The basic standby screen provides indications of the signal strength, battery charge status and the time and date. Additional indicators are shown for events such as missed calls, as well as for certain programmed modes, such as restricted dialling and call diversion.



Using the menu controls

In order to program your phone and enable its special features, you need to become familiar with the basic menu controls. The menus work in much the same way as in a mobile phone, using the buttons illustrated below.



Making and receiving calls

Although your phone uses mobile communication technology, it has been designed to make standard functions work in the same way as a high quality landline phone, but with the added benefit of many mobile phone features.

***Important:** If the status display shows **Searching...** you will not be able to successfully make or receive calls. If this problem persists with your phone, make sure the aerial is vertical, and try re-positioning the phone elsewhere. There are many factors that can affect network availability and for this reason, the phone should not be considered as a fail-safe resource for making emergency calls.*

To make a call by dialling

Before making a call, ensure that the standby screen is displayed. Whether you are using the handset or the handsfree speaker, you can choose to either:

- dial first, then pick up the handset (or press the **Handsfree** button)
- OR
- pick up the handset (or press the **Handsfree** button) and then dial.

You will hear the called number ringing and when it is answered, you can talk normally. You can adjust the handset earpiece and handsfree speaker volume using the arrow keys. Press the **Mute** button if you wish to mute or un-mute the call at any time.

When dialling numbers and using your phonebook...

- Remember that this is a mobile phone and you must enter the full phone number, including area code, even if the contact is in your area.
- To erase the last entered digit, press and release the **Clear** button.
- To erase all entered digits, press and hold the **Clear** button.
- To enter an international number, press the * button twice in quick succession (a + symbol will be displayed to represent the international dialling code). Then enter the country code (one or more digits) and the remaining number (with the initial zero of the area code removed). For example:
 France (Paris) 01 9876 5432, enter **33198765432
- If you picked up the handset or pressed the **Handsfree** button before dialling, the phone will connect the call a short time after the last digit is pressed.

To end any call

Either replace the handset or, if you are using the handsfree speaker, press the **Handsfree** button.

To redial a previously called number

From the standby screen, press the **Redial** button to display a list of previously dialled numbers. Use the arrow keys to highlight the required number or name, then press the **Select** button. Either pick up the handset or press the **Handsfree** button to place the call.

To make a call using your phonebook

From the standby screen, press the **Names** button adjacent to the lower left corner of the screen. You can either press the **Select** button to view the first entry in the phonebook, or press the numeric button that contains the first character of your required contact (press it repeatedly until the appropriate letter is shown underlined on the screen) and press the **Select** button to display the entries that begin with the chosen character.

Use the arrow keys to move up or down the list until the required contact is highlighted, then press the **Select** button. Either pick up the handset or press the **Handsfree** button to place the call.

To make a call using the calls register

From the standby screen, press the **Register** button. Use the arrow keys to highlight the required option - **Missed calls**, **Received calls** or **Dialled numbers** - and press the **Select** button to display the chosen list.

Use the arrow keys to highlight the required number and press the **Select** button. Either pick up the handset or press the **Handsfree** button to place the call.

To receive incoming calls

When a call is received, your phone will emit the currently selected ringtone. If the caller's number has been declared by the network, it will be shown on the display. If the number is stored in your phonebook, the corresponding name of the contact will also be shown on the display. To answer the call, either pick up the handset or press the **Handsfree** button.

If your phone is set up to use the Burnside Easy Answer™ facility and answer calls from this contact automatically, you will hear the caller's voice after several rings, and you can talk normally. You don't need to come to the phone or touch it, and when the caller hangs up, the phone will return to standby.

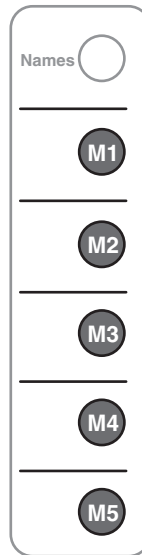
Missed calls and voicemail

You can return missed calls via the **Register** button, as described above. The Burnside Easy Answer™ phone does not have a built-in voicemail feature. However, voicemail is provided as an option by most mobile network providers. Refer to your network provider for details of how to enable and use voicemail for the SIM card in your phone.

Using the Burnside Easy Answer™ feature

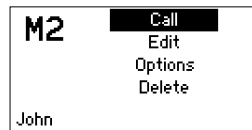
Your phone features five 'VIP' memory buttons which allow quick access to your most regularly used contacts. You can program each of these buttons with a contact from the phonebook or you can enter a new name and phone number. To call one of these VIP contacts, you need only to press the relevant memory button and the **Handsfree** button (or pick up the handset). You can also choose a 'one press call' option for each memory, which means that you don't even need to press the **Handsfree** button.

Once a contact is registered in one of the five VIP memory buttons, you can enable the Burnside Easy Answer™ feature, in which the phone will automatically accept incoming calls from that contact. This feature is designed for people who may be incapacitated or otherwise unable to reach the phone. An incoming call from the listed VIP contact will be answered automatically after a set number of rings, without anyone having to come to or touch the phone. The handsfree speaker and microphone are then activated to allow the conversation to take place.



To program the VIP memory buttons

From standby, press the VIP memory button that you wish to program. The options available will depend on whether a number is already associated with that button (as illustrated here).



If the selected memory button has not been programmed, you'll see three options:

- Phonebook** to copy an existing contact from your phonebook
- Create** to enter a name and a number as a new contact
- Options** to change settings for this memory button

If the selected button has already been programmed, you'll see four options:

- Call** to make a call to this contact
- Edit** to modify the details stored for this memory button
- Options** to change settings for this memory button
- Delete** to clear the details stored for this memory button

Tip: The VIP memory button panel has a piece of card beneath the plastic overlay, where you can write the name of the contact for each button.

To enable the Burnside Easy Answer™ feature

Any of the five VIP memory buttons can be programmed to use the Burnside Easy Answer™ automatic answering feature. Once enabled, an incoming call from the contact's phone number will be accepted automatically by the phone after a set number of rings.

From standby, press the required memory button. Highlight the **Options** item and press the **Select** button. Highlight the **Auto handsfree** option and press the **Select** button. Use the arrow keys to change the setting to **On** and press **Select**.

Optionally, highlight the **Rings to auto handsfree** option and press the **Select** button. Use the arrow keys to choose the number of rings (from 2 to 9) you desire before the phone will auto-answer, then press the **Select** button.

Note: When using this mode, ensure that the phone and network from which you are calling supports caller identity and also check that the number stored in the VIP memory button matches that of the calling phone.

To make a speed dial call

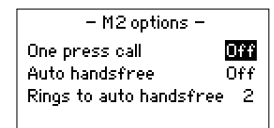
You can use the VIP memory buttons in several ways to make a call:

- Press a memory button and then press **Select** to place the call and activate the handsfree speaker and microphone.
- Press a memory button and pick up the handset.
- Pick up the handset (or press the **Handsfree** button) and then press a memory button.
- Enable One-press Calling (see below) for that button. Then you need only to press the memory button to begin a handsfree call automatically.

To enable One-press Calling

You can enable a special 'One-press Call' option for each of the five VIP memory buttons. Once this feature is enabled, you only need to press the memory button to place a call. *(The call will be placed after two seconds, providing no other button is pressed in the meantime.)*

From standby, press the required VIP memory button. Highlight the **Options** item and press the **Select** button. Highlight the **One press call** option and press the **Select** button. Use the arrow keys to change the setting to **On** and press the **Select** button.



To restrict outgoing calls

You can restrict use of your phone so that it will only make outgoing calls using the five VIP memory buttons. When the phone is in this mode, it will prevent access to all menu features and disable the on/off power button. Calls to the emergency services are unaffected.

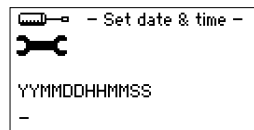
- From standby, press the **Menu** button.
- Use the arrow keys to find the **Settings** option and then press **Select**.
- Use the arrow keys to highlight the **Security** option and then press **Select**.
- Use the arrow keys to highlight the **Restrict to Mkeys** option and press **Select**.
- Now you will be asked to **Enter code**. Type the last four digits of the unique IMEI number that is printed on the base of the phone (it is also available in the **Status** screen) and press the **Select** button. If the code is correct, the 'key' icon will be shown in the standby screen.

To set the phone back to unrestricted use, press the **Menu** button, enter the same four digit code that was used to lock the phone and then press the **Select** button.

To set the date and time

From standby, press the **Menu** button, then use the arrow keys to find the **Settings** option and press the **Select** button. Highlight **Date & time** and press **Select**.

You will be prompted to enter the date and time in a single series of digits beginning with the year and ending with the seconds, using two digits per item and a 24-hour clock. The **Clear** key can be used to delete incorrectly entered digits. Press the **Select** button to save the details when complete.



For example, to set
18 August 2010 4:35pm
enter
100818163500

MORE INFORMATION

This QuickStart Guide should provide everything you need to get started and use the essential features of your phone. Your Burnside Easy Answer™ phone has more features to explore and use, including SMS text messaging, call diversion and a comprehensive phone book. The menu system is simple to use and works in the same way as most handheld mobile phones.

However, we provide a full User Guide for this phone as a download from our Web site. Just go to www.burnsidetelecom.com and select the Support tab to find out more.

Troubleshooting

The phone is not working

If your phone appears to be not working (the display is blank) or you cannot make calls, follow these steps to check your set-up:

- 1 Check that the transit switch is unlocked - see page 1, Step 1.
- 2 If the phone is not connected to a mains power outlet, the internal battery may be discharged. Use the power adapter to recharge the battery - recharging takes about two hours to complete.
- 3 If the phone is connected to a mains power outlet, check that the display is active. If not, use the red power switch at the rear of the phone to switch it on. If the display still does not appear, you should contact Burnside Telecom (details on the back page of this guide).
- 4 If you cannot make calls by dialling, check that the phone is not in restricted dialling mode - refer to page 9.
- 5 If you still cannot make calls, check that your SIM card has call credit available.

Calls can't be made or received reliably

The standby status display shows you the strength of the wireless signal being received by the phone, and this can be used as a rough indicator - the more bars the better. However, this phone has a more precise way of helping you find a location where the best wireless network signal can be received. Use this if you cannot get good reception straight away.

From standby, press the **Menu** button and use the arrow keys to find the **Status** option and press **Select**. The status screen will be displayed, as shown here.

The **Signal level** shows the current signal strength expressed in both logarithmic form (dBm) and as a percentage roughly equivalent to actual received signal level compared to its possible maximum. Try moving the phone and aerial position to achieve the highest percentage level.

If you continue to have difficulty receiving a reliable wireless signal, you might need to use an alternative aerial. Visit www.burnsidetelecom.com for details of our range of specialised aerials to suit more demanding locations.

Signal strength
(more bars better)

